#### **General Pharmaceutical Council**

#### **Fitness To Practise Committee**

### **Principal Hearing**

# One Cabot Square, Canary Wharf, London E14 4QJ

## 12-16 February 2024 and 10-14 February 2025

Registrant name: Evangelia Myrto Moutoudi **Registration number:** 2218591 Part of the register: **Pharmacist** Type of Case: Misconduct **Committee Members:** Julian Weinberg (Chair) Pat North (Registrant member) Wendy Golding (Lay member) **Legal Adviser:** Ralph Shipway **Clinical Adviser: Secretary:** Chelsea Smith: 12-13, 15-16 February 2024 Adam Hearn: 14 February 2024 Ivana Raimundova: 11 – 12 February 2025 Zainab Mohamad: 10, 13 and 14 February 2025 **General Pharmaceutical Council:** Represented by Mr Gareth Thomas, Counsel on 12 - 16 February 2024 and Mr Tom Hoskins, Counsel on 10 -14 February 2025 Registrant: The Registrant was present but not represented Facts proved: 1.1, 1.2, 1.3, 1.4, 2, 3.1, 3.2, 4, 5, 6 and 9 Facts proved by admission: None

7, 8.1, 8.2

Not impaired

Facts not proved:

Fitness to practise:

Outcome: Warning

The Committee warns the Registrant as follows:

"The Committee has decided that there is no need to take action to restrict your right to practise, as there is no risk to patients. However, the Committee has decided that there does need to be a public acknowledgement that your conduct was unacceptable. The Committee has therefore decided to issue a warning in this case.

The Committee has found that you, a registered pharmacist, and being the Superintendent Pharmacist at Evercaring Pharmacy, Unit 4 Acorn House, Longshot Industrial Estate, Longshot Lane, Berkshire, RG12 1RL ("the Pharmacy"), you failed to safely and effectively keep under your management the dispensing of medicines including at a distance through (online pharmacy 2) and/or (online pharmacy 1) in circumstances where:

- 1. between 1 July 2020 and 31 October 2020, you oversaw purchases from wholesalers and sales to customers of large volumes of codeine linctus, promethazine products and asthma inhalers without having sufficient controls in place to,
  - 1.1. monitor such purchases;
  - 1.2. monitor sales to customers;
  - 1.3. identify sales to repeat customers;
  - 1.4. identify the potential for patient misuse or addiction;
- 2. you failed to ensure that the pharmacy and/or the prescribers carried out robust identity checks to verify the identity of patients before medicines were prescribed and/or supplied.
- 3. you allowed and/or permitted pharmacy medicines to be dispensed
  - 3.1 wholly and/or substantially on a simple questionnaire.
  - 3.2 In circumstances where patients were able to alter their responses to the questionnaire without the pharmacist being aware.

- 4. you failed to ensure that the services the pharmacy provided at a distance, including the prescribing service, had been fully risk assessed.
- 5. you failed to ensure that the services the pharmacy provided at a distance, including the prescribing service, had been fully audited.
- 6. you failed to ensure detailed records were made explaining why high-risk medicines had been refused or approved.
- 7. [Not proven]
- 8. [ Not proven]
- 9. between 14 July 2020 and 19 January 2021, allowed or did not prevent inducements to be offered to patient A to buy high-risk medicines.

By reasons of the matters set out above, your fitness to practise is impaired by reason of your misconduct.

The Committee considers that your failings amount to breaches of the following standards for pharmacy professionals:

Standard 1: Pharmacy professionals must provide person-centred care

Standard 2: Pharmacy professionals must work in partnership with others

Standard 3: Pharmacy professionals must communicate effectively

Standard 5: Pharmacy professionals must use their professional judgement

Standard 6: Pharmacy professionals must behave in a professional manner

Standard 9: Pharmacy professionals must demonstrate leadership

All of these standards are in place to ensure safe and effective practice. In failing to safely keep under your management the dispensing of medicines, including at a distance, you have fallen short of the standards the public expects of registered Pharmacists and must not be repeated.

You have shown remorse and insight into your misconduct. The Committee is satisfied that you now understand the importance of ensuring the safe management of dispensing of medicines, and that breaching these standards damaged the reputation of the profession, and undermined public confidence. Although the public was put at risk of harm, the Committee has found that the risk of repetition is low. It does however consider that a warning is necessary in order to publicly mark your failings, in order to declare and uphold standards and thereby ensure public confidence in the profession. It will also remind you of your professional obligations as a Pharmacist, and as a Superintendent Pharmacist in relation to the management of medicines in your future practice.

This warning will be published on the register and will be available for 12 months."