

On **9 October 2025** the General Pharmaceutical Council's Investigating Committee considered an allegation in relation to **Mr Yousef Yaghoubi, registration number: 2218268** and determined to issue the registrant concerned with a warning in relation to the conduct alleged.

The Committee concluded that the appropriate outcome in this case is a warning with the wording of:

Mr Yousef Yaghoubi is the Director and Superintendent of My London Pharmacy, 45 Newman Street, London, W1T 1QE ("the pharmacy").

In around June 2022, Mr Yaghoubi started an online prescribing service using the website, mylondonpharmacy.com. Mr Yaghoubi oversaw an online service prescribing and dispensing medicines deemed high-risk. That is, medicines which are liable to abuse, misuse or overuse, including Ozempic (some Rybelsus) and antibiotics for STIs. Mr Yaghoubi failed to risk assess and/or carry out any audit of this prescribing service. This meant that patients were at risk of oversupply or clinically inappropriate supplies, and inspectors noted examples where patients had been oversupplied high-risk medicines. This put patients at real risk of harm from these medicines.

Mr Yaghoubi's failures included not verifying if the prescribers were following UK prescribing guidance, not auditing the questionnaire-based consultations upon which the prescribing decision was exclusively based and not checking whether patient GPs were being contacted before a prescription was issued.

Mr Yaghoubi's conduct has breached the following GPhC standards for pharmacy professionals.

1. Provide person-centred care
2. Work in partnership with others
3. Communicate effectively
4. Maintain, develop and use their professional skills and knowledge

- 5. Use professional judgement
- 9. Demonstrate leadership

To mark the seriousness of the issue, Mr Yaghoubi is warned that such conduct must not be repeated and that he must ensure the safety and efficacy of any pharmacy services provided by him, either in person or at a distance, and from the very initiation of the services. Proper risk assessment and governance are essential to patient safety and prescribing and/or dispensing in an online environment that relies solely on a patient questionnaire with little to no safeguards in place puts patients at risk, undermines public confidence in the pharmacy and is a serious breach of the Standards for Pharmacy Professionals.

Any repetition of this or similar conduct will likely result in further regulatory intervention.

This warning will be published on the register and will be available for 12-months.