

On **11 March 2026** the General Pharmaceutical Council's Investigating Committee considered an allegation in relation to **Miss Victoria Kym THOMAS, registration number: 5026916** and determined to issue the registrant concerned with a warning in relation to the conduct alleged.

The Committee concluded that the appropriate outcome in this case is a warning with the wording of:

Victoria Thomas accessed the medical records of Patient A – a person with whom she had been in a relationship – on 3 August 2020 without clinical justification or permission. She went on to harass Patient A between 15 and 24 September 2020 through repeated, unwanted contact and received a caution for this harassment on 11 March 2021.

The above actions amount to breaches of the following standards:

- *Standard 5 professional judgement*
- *Standard 6 behave in a professional manner*
- *Standard 7 maintain patient confidentiality and privacy*
- *Standard 9 demonstrated leadership*

You are warned that unauthorised access of patient records, or access for personal reasons, breaches patient confidentiality and privacy which should be maintained by pharmacy professionals. Such breaches undermine public trust and confidence in the profession. You should pay careful regard to the relevant standards and to the

guidance provided by the Council in respect of confidentiality and information governance and also ensure compliance with the NHS data protection principles.

You are also warned that your behaviour that resulted in a police caution for harassment falls far below that of what is expected from pharmacy professionals and has the likelihood of impacting public confidence in the profession.

Any repetition of this or similar conduct will likely result in further regulatory intervention.

This warning will be published on the register and will be available for 12 months.