

On **9 July 2026** the General Pharmaceutical Council's Investigating Committee considered an allegation in relation to **Mr Francis Xaverio Dondo, registration number: 2055363** and determined to issue the registrant concerned with a warning in relation to the conduct alleged.

The Committee concluded that the appropriate outcome in this case is a warning with the wording of:

Mr Dondo is a registered Pharmacist. At the time of these events, between February and April 2023, Mr Dondo was working as the regular Responsible Pharmacist at a Community Pharmacy in Plymouth. Concerns were raised by a Primary Care Network Hub about Mr Dondo's supply of medication to two patients who routinely receive medications from the Community Pharmacy at which Mr Dondo worked.

Mr Dondo reported difficulty in obtaining timely prescriptions from the Primary Care Network Hub to enable uninterrupted supply to patients. Mr Dondo supplied, or allowed to be supplied, prescription medications to two patients over a period of three months without being in possession of valid prescriptions for those medications, one of which was a controlled drug. Further, he did not seek to supply the medications under Emergency Supply procedures.

Although Mr Dondo took some steps to obtain the relevant prescriptions, he repeatedly supplied without receiving the necessary prescription or under emergency supply procedures. Supplies without prescriptions or following emergency supply processes can put patients at risk of harm where they may receive excess medication and risk overdose. It can also undermine confidence in the profession by circumventing legal safeguards around supply.

Mr Dondo's actions breached the following standards of the GPhC Standards of Pharmacy Professionals (May 2017):

Standard 2: Pharmacy Professionals must work in partnership with others;

Standard 6: Pharmacy Professionals must behave in a professional manner.

Mr Dondo is warned to be vigilant about adhering to his professional obligations to supply medication in compliance with the appropriate governance frameworks, in the interests of patient safety.

This warning will be published on the register and will be available for 12 months.